

# **Evolving E9-1-1 Public Safety**

AT&T Helping You Move Forward

September 9, 2010

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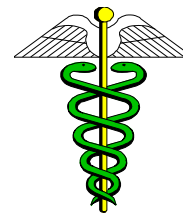
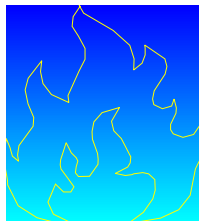
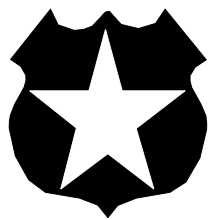


# Agenda

- Introductions
- ATT Public Safety Organization
- Market Dynamics
- ATT Public Safety Portfolio
- ATT ESInet development
  - Customer Engagements
  - Corporate Progress
  - Potential North Carolina Design
- Next Steps

# AT&T Commitment to Public Safety

**AT&T offers a comprehensive suite of solutions to meet the needs of any public safety call center regardless of size, including leading-edge networks, comprehensive 9-1-1 database services, professional support systems and a wide variety of CPE packages including next generation IP-enabled controllers, intelligent workstations, time synchronization, mapping, and computer-aided dispatch. AT&T delivers fully integrated, end-to-end emergency response solutions.**



# **E9-1-1 Public Safety**

market dynamics

# Paradigm Shift

## **Stationary**

**Local**

**Static data**

**Tabular**

**Analog**

**Civil Address**

**Closed systems**

**ALI Data Repositories**

**Selective routers**

**Premise Centric CPE**

## **Mobile**

**State/National**

**Dynamic data**

**GIS**

**IP**

**Much, much more**

**Secured systems**

**Validation/Routing Engines**

**Soft switches**

**Network and Hosted solutions**

## **The Evolution from legacy systems to Next Generation Solutions**

Take advantage of new and emerging technologies and data sources

## Conflicting Demands

**Declining E9-1-1 funding**  
**Increased growth in Wireless**  
**Adoption of and migration to VoIP**  
**Increasing 9-1-1 call volumes**  
**Heightened need for survivability and disaster preparedness**  
**New Technologies with 9-1-1 requirements**  
**Interoperability demands increasing**  
**Tremendous Public expectations – 9-1-1 anywhere, anytime, from any device**

**There will be more change in Public Safety Communications and 9-1-1 in the next 5 years than seen in the past 30 years!**

# **Delivering the Value**

What AT&T offers

# AT&T Public Safety Solution Set

Network	CPE (Hosted/ Standalone)	Applications	Wireless
Legacy 911 Trunks	PlantCML	CAD	Traditional wireless voice/data
Administration Lines (1FB, PRI, Centrex...)	Positron	MAP	Wireless devices (Phone, smartphone, aircard)
IP Transport (Ethernet, MPLS, SONET)	Solacom	RMS/JMS	Asset Management (RFID, AVL,...)
ESInet (NG 911)	microDATA	MRM	
	Nice Recording	PocketCop	
	UPS	Database Management	



# **Next Generation Discussion**

What AT&T offers

# AT&T Next Generation 9-1-1 Development

- Participate and contribute to development of standards
  - Key policy board leaders and contributors
  - Extensive ATT Public Safety participation nationwide
- Real World Proof of Concept Development
  - Joint development with progressive customer
  - Successful test end to end 9-1-1 call flow, including PIDF-LO
- ICE 2: Test NG9-1-1 Transitional Elements: Hosted by AT&T in Irving, Tx week of May 24
- Recent RFP wins
  - Brevard County, Florida
  - Palm Beach County, Florida
- Variety of customers nationally negotiating/contracting ESInet services with ATT

# NextGen Networks

## AT&T Emergency Services IP Network (ESInet)

### Features

- Replaces legacy Selective Router
- Provides Redundancy and Diversity
- Facilitate information sharing
- End to End IP based solution
- Interfaces with legacy TDM or IP PSAPs
- Integrates ALI data with Voice for delivery to the PSAP
- Native SIP with PIDF-LO to IP capable PSAPs
- IP enabled transport (State IP Networks, SONET, MPLS, AVPN, EVPN)
- Network of Networks
  - Legacy Networks, Local/Regional Networks, other NG Networks

# Potential State of North Carolina ESInet Design

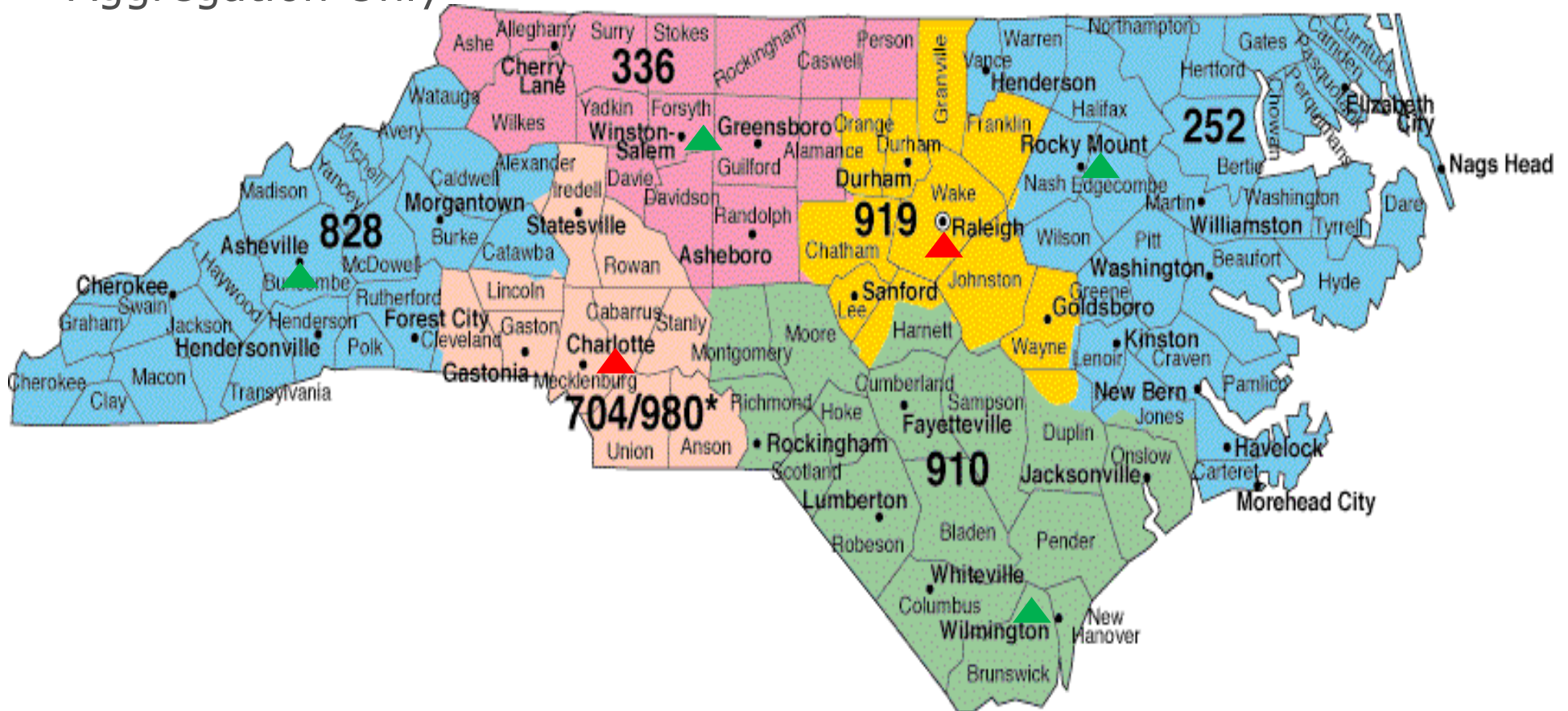
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## North Carolina....

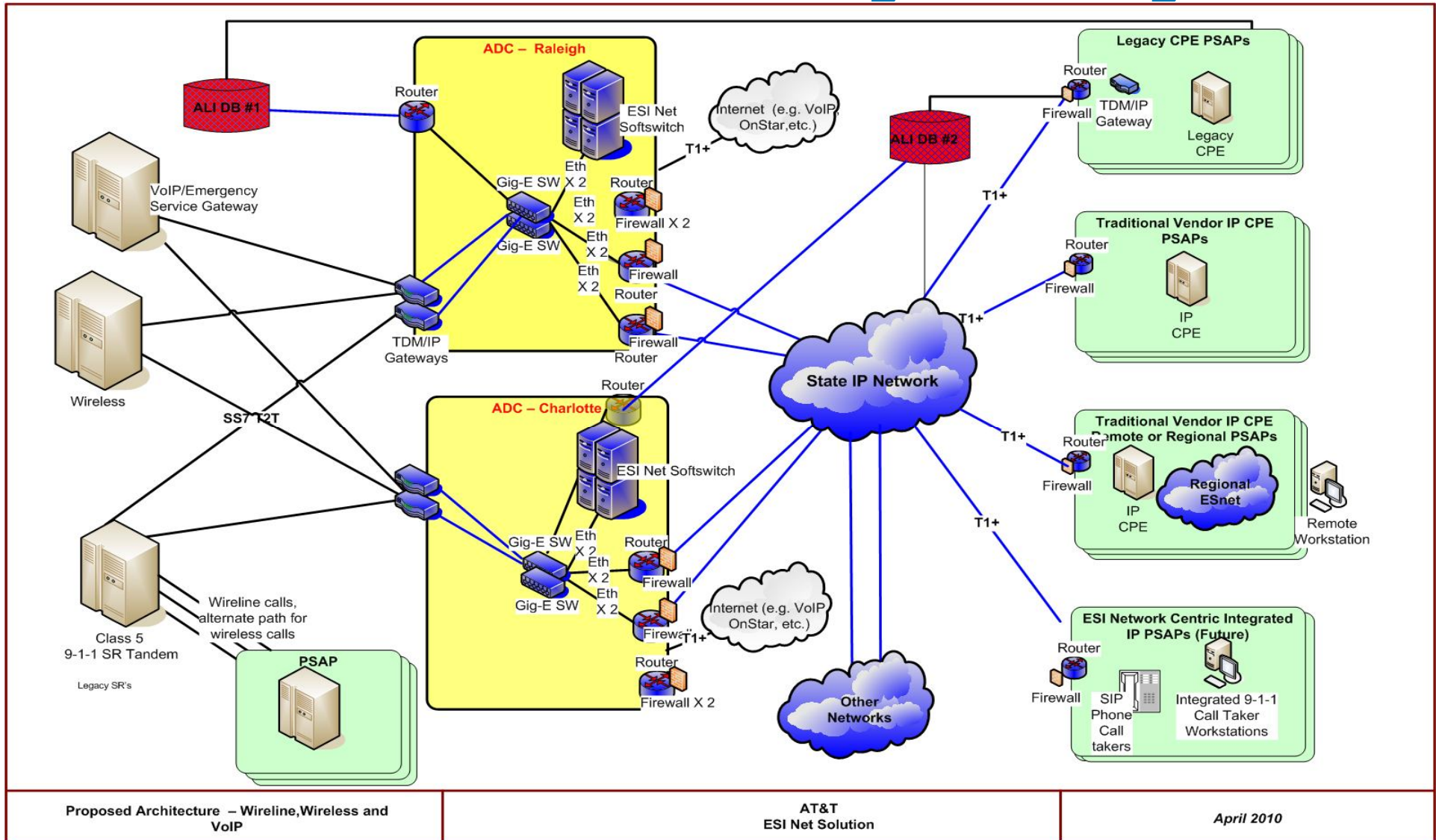
▲ Network Control Center & Aggregation

▲ Aggregation Only





# North Carolina Potential Logical Design



**Thank you**